

### CALIFORNIA PUBLIC UTILITIES COMMISSION

### **CONSUMER PROTECTION & SAFETY DIVISION**

### **ATTACHMENTS TO**

# INVESTIGATION REPORT OF PACIFIC GAS & ELECTRIC COMPANY'S VIOLATION OF PUBLIC UTILITIES CODE 451

**PUBLIC VERSION** 

By Christopher Poschl February 3, 2012

### Poschl, Christopher

From:

Woods, Linda J.

Sent:

Wednesday, November 10, 2010 3:06 PM

To: Subject:

Poschl, Christopher FW: William Devereaux

Linda

From: Lo, Jeanette

Sent: Wednesday, November 10, 2010 2:38 PM

To: Woods, Linda J.

Subject: FW: William Devereaux

let me know who we have for this. Then, please schedule a meeting for Friday to discuss the directive from Paul.

From: Clark, Richard W.

Sent: Wednesday, November 10, 2010 2:36 PM

**To:** 'Julie Halligan'; 'Jeanette Lo' **Subject:** William Devereaux

Julie and Jeanette - You have no doubt seen the press reports regarding Mr Devereaux's attempt to infiltrate an online group of smart meter opponenets. If not, I've attached them below. Paul Clanon has asked that we look into this matter to see wheher the "several weeks of monitoring" allegedly perpetrated by Mr Devereaux has resulted in any violations of Rule 1.1. Paul would like us to send a data request to PG&E. I'd be happy to discuss the scope of that request with you. Thanks.

Rich

SI Mercury News - PG&E suspends executive who infiltrated SmartMeter foes

By Dana Hull, Nov 9

PG&E on Tuesday placed William Devereaux, the senior director of the utility's SmartMeter program, on paid suspension and launched an internal investigation into his efforts to infiltrate an online group of customers opposed to SmartMeters because of health concerns.

Devereaux admitted Monday that he tried to join one online group under a false name -- Ralph -- and had subscribed to at least one other discussion group critical of PG&E.

"We do not at all condone this type of behavior," PG&E spokesman Jeff Smith said. "It is not in keeping with PG&E's core values of honesty and transparency. We learned of this late yesterday and placed the employee on paid suspension. We immediately started an investigation and will complete it as quickly as we can."

Consumer activists said the larger issue is the ongoing installation of SmartMeters amid a widespread customer revolt.

"William Devereaux is just the tip of the iceberg of deceit and lies coming from PG&E," said Joshua Hart, a Scotts Valley activist with the group Stop Smart Meters. "What they really need to do is to suspend the dumb meter program and come clean about the health damage that their meters are inflicting on California families."

Utility companies across the country are installing so-called smart meters, which use embedded software to record electric use in hourly and daily increments and are a key feature of the "smart" electric grid. PG&E has installed about 7 million of its SmartMeters throughout its vast Northern California territory and is on track to have 10 million in place by 2012.

But PG&E's rollout of the meters has been far from smooth. Consumers in Bakersfield and elsewhere complained that the meters caused wild spikes in their bills and that PG&E was ignoring their concerns. An independent study ordered by state regulators found nothing wrong with the meters' technology but berated PG&E for poor customer service.

In recent months, as SmartMeters have increasingly been installed in counties such as Marin, Sonoma and Santa Cruz, health issues have come to the forefront because of fears of the electromagnetic field, or EMF, the meters produce. Several communities, including San Francisco, Santa Cruz and several in Marin and Sonoma counties, have demanded a moratorium on SmartMeter installations, to no avail.

To date, few credible scientific studies have focused on the possible health effects of smart meters. Bay Area activists want state regulators to ban further smart meter installations until more studies are done.

A California Public Utilities Commission spokesperson said Tuesday that the agency has received 1,004 e-mails and several hundred letters about SmartMeters and EMF, mostly from utility customers in Northern California.

Devereaux was in many ways the public face of PG&E's SmartMeter program. He signed letters to PG&E customers informing them that SmartMeters were about to be installed in their neighborhoods and attended several SmartMeter forums.

Last week, he tried to join the California EMF Coalition, which maintains a private, moderated online discussion group for people concerned about electromagnetic fields. Devereaux tried to join the group using a Gmail address and the name "Ralph," but his e-mail revealed his real name. Activists say he also posted at least two comments to another online discussion forum, SmartWarriorMarin.
Devereaux joined PG&E in March 2009 after 21 years at Accenture, a management consulting company.
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SF Chronicle - PG&E suspends exec who used alias in online group
By <u>David R. Baker</u> , No <b>v</b> 10
SAN FRANCISCO A Pacific Gas and Electric Co. executive caught using a fake name when trying to join an online discussion group of people opposed to the utility's SmartMeters has been placed on indefinite paid suspension, the company reported Tuesday.
William Devereaux, senior director of the \$2.2 billion SmartMeter program, admitted Monday to using an alias in an attempt to join a group dedicated to stopping the installation of the wireless electricity and gas meters.
PG&E spokesman Jeff Smith said the company only learned of Devereaux's actions Monday. The company promptly began an investigation to determine whether other PG&E employees tried to infiltrate similar online groups, Smith said.
"We do not at all condone this kind of behavior," Smith said. "It is not in keeping with PG&E's core values of honesty and transparency."
PG&E, based in San Francisco, has installed 7.1 million meters across Central and Northern California. But many customers have blamed the devices for sudden spikes in their monthly bills. Others have questioned whether radio-frequency radiation from the meters could pose a health hazard.

Devereaux was one of several PG&E executives who often appeared in public to rebut those accusations. But last week he tried to join an online discussion group of people concerned about the possible health effects of electromagnetic radiation and SmartMeters. When the group's moderator asked him to supply some personal information before she added him to the group, he wrote back using the name "Ralph." His real name, however, appeared next to his e-mail address.

In an interview with The Chronicle on Monday, Devereaux apologized for what he called "a mistake" and said he had merely been trying to better understand the opinions of SmartMeter opponents.

"The company needs to do a lot more than simply suspend their senior director of the SmartMeter program with pay," said Joshua Hart, with the group Stop Smart Meters. "They need to suspend any further installation of SmartMeters pending a full and impartial state investigation of health impacts."

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New York Times - Utility Official Suspended for an E-Mail Masquerade

By Felicity Barringer, Nov 10

SAN FRANCISCO — A Pacific Gas and Electric executive has been suspended with pay for using a fake name to join an online discussion organized by opponents of so-called smart meters, the utility company said on Tuesday.

In an e-mail last week, the executive, William Devereaux, wrote that he wanted "to see what I can do to help" opponents of the meters, which send electronic signals about energy consumption from homes to a central monitoring station. Mr. Devereaux is the senior director of PG&E's SmartMeter Program.

Although his message was signed "Ralph," his e-mail server betrayed him, identifying him by his real name. Sandi Maurer, the moderator of an opposition group, the California EMF Safety Network, immediately wrote back: "Hi, aren't you the head of the Smart Meter program at PG&E? We'd love your help! Can you help us obtain a Smart Meter moratorium ASAP?"

Jeff Smith, a spokesman for the utility company, said Mr. Devereaux had been suspended with pay pending the outcome of an investigation. "We do not at all condone this kind of behavior," he said. "It is not in keeping with PG&E's core values of honesty and transparency."

Mr. Smith said Mr. Devereaux would make no comment. But in interviews with The San Francisco Chronicle and The San Jose Mercury News, Mr. Devereaux confirmed that he had sent the e-mail message and said it was a "mistake." He said he had been monitoring online exchanges among smart-meter opponents for weeks "to better understand their concerns."

It was a public relations setback for PG&E, one of the California utilities that have been installing the digital meters in Northern and Central California. The goal is to create a more flexible electricity grid that can respond to fluctuations in demand across the region and the country.

Opponents have argued that the meters inflate electric bills, emit harmful electromagnetic radiation and reflect encroaching Big Brotherism.

Mr. Devereaux's ruse was quickly denounced by groups that oppose smart meters. "This is a devious act for someone trying to undermine legitimate concerns about the health impact of radio frequency exposure," said Joshua Hart, a leader of the group Stop Smart Meters.

Ellen Marks, 58, of Lafayette, Calif., a smart-meter opponent who blames cellphone use for her husband's brain cancer, said: "It's absolutely outrageous and despicable. We've been honest. We brought all our issues to the table. He didn't have to do this."

And it apparently was not the first time. On Sept. 18, someone using the same e-mail address submitted a comment to a discussion group called SmartWarriorMarin.

It criticized "the hypocrisy of your own arguments as you pick and chose yourself about the science regarding rf, make unsubstantiated claims about smart meter energy use, and make completely irresponsible allegations trying to link smart meters to the tragedy of San Bruno." (The abbreviation "rf" stands for radio frequency emissions. The San Bruno reference concerned the explosion of a PG&E gas line in San Bruno, Calif., that killed eight people in September and destroyed or damaged more than 50 homes; the blast has not been linked to the use of smart meters.)

The argument that radiation from devices like cellphones or smart meters can cause health problems has generally been greeted skeptically in scientific circles.

But in the Bay Area those concerns are taken seriously. This summer, the San Francisco Board of Supervisors tentatively approved a measure requiring cellphone makers to tell customers how much radiation their devices emit.

Homes in the Bay Area were among the first to get smart meters. The utility has installed 6.5 million of them over the last three years.
Early critics argued that the devices were inflating their bills. A contractor's report that the utility submitted to regulators two months ago concluded that the meters' readings were accurate.
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Bay Citizen - PG&E Suspends Exec Over SmartMeter Spying By John Upton, Nov 9
Pacific Gas & Electric announced that it placed an executive on paid suspension while it investigates his admitted efforts to surreptitiously infiltrate a community of activists.
William Devereaux, senior director of PG&E's SmartMeter program, admitted to multiple news outlets that he used a fake name Thursday in an effort to join an online discussion group of SmartMeter opponents.
Some PG&E customers oppose SmartMeters, saying they give inaccurate readings, emit harmful electromagnetic radiation and provide the company with too much power to monitor and change the amount of electricity that they use.
"I live in Oakland where Smart meters have been sweeping across town and wanted to learn more about them and join the conversation to see what I can do to help out here," Devereaux wrote to an opponent, signing his name as "Ralph."
But Devereaux was sloppy, and he left his real name on the e-mail, which the activists recognized.
"I anonymously joined a couple of anti-SmartMeter websites in the spirit of understanding what they are thinking," Devereaux told the San Jose Mercury News. "We're trying to understand the points of view of these folks. The intent was to better understand what was behind much of the resistance."

PG&E spokesman Jeff Smith told The Bay Citizen on Tuesday afternoon that the company doesn't condone such behaviour.
"We placed the employee on paid suspension and immediately started an investigation," Smith said, reading from a prepared statement.
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Santa Rosa Press Democrat - PG&E exec suspended  By Derek Moore, Nov 9
by <u>Detek Moore</u> , Nov 9
A PG&E executive whose attempt to infiltrate a group opposed to the utility's SmartMeter program was suspended Tuesday as the company scrambled to contain yet another public relations disaster related to its controversial meter program.
The subterfuge was discovered by Sandi Maurer, a Sebastopol resident and founder of the EMF Safety Network, when she received a request from a person who wanted to join an online forum dedicated to anti-meter activists statewide.
William Devereaux, who oversees the utility's \$2.2 billion SmartMeter program, admitted in interviews with reporters that he used a fake identity to try and gain access to the forum.
The executive's explanation, that he was only trying to learn more about the group's opposition to the meters, was widel criticized Tuesday, including by PG&E, which suspended Devereaux and launched an internal investigation.
"We do not at all condone this kind of behavior. It is not in keeping with PG&E's core values of honesty and transparency," the company said in a statement.
The San Francisco-based utility would not make Devereaux available to answer questions on Tuesday.

PG&E's SmartMeter program has generated significant controversy, including on the North Coast, where the concerns mainly center on the perceived health risks related to the electromagnetic radiation emitted by the devices, which send signals showing gas and electricity use.
Maurer said that after receiving the inquiry to join the online discussion, she asked for additional information and the person wrote back:
"Hi Sandi,
Sorry for the delay in getting back to you, I've been traveling a lot.
I live in Oakland where Smart meters have been sweeping across town and wanted to learn more about them and join the conversation to see what I can do to help out here.
Thanks,
Ralph"
Maurer, who had met Devereaux at a Sebastopol forum on the meters, recognized him as the actual author of the message, as his name appeared next to his e-mail address.
She wrote back:
"Hi,
Aren't you the head of the Smart Meter program at PG&E? We'd love your help!"

Activists also suspect that Devereaux used the same e-mail address to subscribe to a Marin County forum and that he used information there to thwart an anti-meter protest on Oct. 28 in Rohnert Park.

About 20 Safety Network members showed up that morning at the Commerce Boulevard headquarters of Wellington Energy, which supplies crews for meter installation, only to find the facility deserted.

Asked about that on Tuesday, PG&E spokesman Jeff Smith said, "I wouldn't want to elaborate beyond what I already provided to you."

Activists contend that Devereaux's suspected infiltration of the organization's forum discussions, which they went public with this week, is proof of rampant deception on the part of PG&E and its SmartMeter program.

"It's symbolic of what PG&E has become, which is deceptive and untrustworthy," Maurer said Tuesday. "PG&E cannot and should not be trusted to provide accurate facts about radiation emissions or about the health and environmental impacts of SmartMeters."

She and other activists renewed their calls for PG&E to stop installing the meters until more research is done into whether the devices heighten the risk of medical ailments ranging from headaches to cancer.

About 7.1 million gas and electric meters have been rolled out in central and Northern California by PG&E, with about a half-million scheduled for installation in Sonoma County. The company considers the devices critical to establishing a more efficient and environmentally friendly "smart grid."

A state-sponsored investigation concluded in September that the devices are largely accurate, but it did not address health concerns.

The study also slammed PG&E for poor customer service, saying the company had failed to adequately explain how the meters work or to address complaints that the devices were responsible for higher utility bills.

Devereaux's actions clearly were unethical from a business standpoint, according to Tom White, director of Loyola Marymount University's Center for Ethics and Business.

White pointed out that the first priority listed on PG&E's corporate mission statement is to "act with integrity and communicate honestly and openly."
"From an ethical perspective, there's not a lot of room for debate here," White said. "The director lied in an attempt to deceive people in order to get access to the forum."
White called Devereaux's explanation for his actions "disingenuous," saying that if the executive really wanted to know what people were thinking he could have just asked them.
"It's also worth mentioning that this executive showed poor judgment in protecting PG&E's interests," White said. "Trus between PG&E and its customers is critical — and behavior like this only undermines that."
But whether Devereaux's ruse is evidence of widespread deceit within PG&E is still a matter of debate.

"We have no way of knowing," said Mindy Spatt, spokeswoman for The Utility Reform Network, a consumer advocacy group. "What we do know is that this sort of thing makes management look very untrustworthy, at best. Anyone who is wondering whether they can trust PG&E, what are they going to think after this?"

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# Memorandum

December 17, 2010 Date:

File #: 10-1911

To:

VICE PRESIDENT - SMART METER

From:

CORPORATE SECURITY

Subject:

**Employee Conduct** 

Supplemental Conduct Letter

Former Employee: William Devereaux

Senior Director Smart Meter Program



#### Summary

On November 10, 2010, you received an Employee Conduct letter from the Corporate Security Department that identified Code of Conduct violations by former Smart Meter Program Senior Director William Devereaux. Due to the serious nature of the allegations, the initial investigation scope was narrowed to address the need for a timely completion and to initiate appropriate discipline for any sustained violation.

As the Corporate Security Senior Director, I conducted the follow up investigation and identified a continuation and pattern of Code of Conduct violations. My investigation concluded that Devereaux had been dishonest and less than truthful during the entire investigative process.

The follow up investigation established that Devereaux created an alias internet account profile in violation of Google's internet agreement policy and used that profile to join, view, and participate in blog/websites. As a participant, he inappropriately expressed his opinion while on such sites, and demonstrated a disrespectful attitude toward others. My follow-up investigation also confirmed that Devereaux was dishonest during several Corporate Security interviews. Devereaux's actions failed to adhere to the Company's Expectations of its Leaders, the Company's values, and the Code of Conduct.

### Investigation

During the initial phase of the investigation, I retrieved Devereaux's Company computer and requested his Outlook data, Websense report of internet usage, email traffic log for inbound and outbound data, as well as the imaging of all the data on Devereaux's laptop computer. Based on searching terms developed by Corporate Security, a significant number of emails were identified that required forensic review. At the same time, the California Public Utility Commission (CPUC) initiated an

investigation and requested similar data from Devereaux's computer. During the review of documents responsive to the CPUC data request, two emails were discovered that referenced the name "Ralph Florea" with Devereaux's Gmail account of <a href="mailto:manasoto99@gmail.com">manasoto99@gmail.com</a>. In addition to the emails retrieved from Devereaux's Company computer, media reports referenced additional incidents of Devereaux's alleged involvement on other websites/blogs under the alias of "Ralph" with the same Gmail account.

On December 14, 2010, I re-interviewed Devereaux concerning the two emails containing an alias name. Initially, Devereaux denied any knowledge about the alias and emails, but he eventually admitted that he did create a Gmail profile using the name "Ralph Florea." He stated that this profile was created when he first arrived to California in March of 2009 to provide himself anonymity while on the internet. Devereaux later changed his Gmail profile in late October or November 2010 to his true name. When questioned why he changed it back to his real name, Devereaux did not have a response. Instead, he stated that his initial profile was not established to misrepresent and/or pretext his identity for the Smart Meter program. I also specifically asked Devereaux if he ever used his alias Gmail account to sign up and/or comment on any web/blog site concerning the Smart Meter Program. Devereaux reiterated that the only time he did so was on November 4, 2010, which initiated the Company's initial Corporate Security investigation after his name on the Gmail profile appeared on the site. I advised Devereaux of the media reports mentioning additional sites that he supposedly commented; however, Devereaux still did not change his position and adamantly denied any additional involvement on websites/blogs involving the Smart Meter Program.

I provided Senior Corporate Security Investigator copies of the emails showing Florea's name on the header. conducted a forensic search and he was able to locate two anti-smart meter sites that he retrieved screen shots containing comments under the blog areas made by "Ralph Florea (manasota99@gmail.com). One was dated July 17, 2010, on "onthelevelblog.com," and the other dated August 27, 2010, on "stopsmartmeter.wordpress.com. The comment that was made on the second email blog was inappropriate and disrespectful toward an anti-smart meter organizer. An additional email was identified that Devereaux clearly altered the header information to avoid revealing the "Ralph Florea" name dated September 20, 2010. This email was from the SmartWarriorMarin site that contained information from September 18, 2010. Earlier media reports identified this date as another incident in which "Ralph Florea" appeared on the site and commented inappropriately. Although the investigation was unable to obtain the screen shot of this incident, it is consistent with Devereaux's previous actions.

The investigation did not identify any further examples of Devereaux's pretexting/misrepresentation; however, it is clear from the available evidence that Devereaux was actively involved in intelligence gathering and he performed this task by using an alias email profile. Furthermore, Devereaux provided inappropriate comments and opinions on at least four occasions while using a false identity.

Based on the follow up investigation, including Devereaux's limited admissions and supportive documentation, Corporate Security has concluded that Devereaux violated the Employee Code of Conduct as well as the Company's Core Values and the Expectations of our Leaders. Moreover, Devereux was interviewed on four separate occasions, and during each interview, he knowingly provided false and misleading information.

Copies of documents relating to this investigation have been retained in the files of the Corporate Security Department are available for your review. Please refer any questions to me at

cc: CJohns TBottorff ASuri

### Memorandum

Date:

November 10, 2010

File #: 10~1911

To:

VICE PRESIDENT - SMART METER

From:

CORPORATE SECURITY DEPARTMENT

Subject

Employee Conduct

Violation of Social Media/ Inappropriate Internet Usage

Employee: William Devereaux

DOH: 03-16-09 Senior Director Smart Meter



GREG KIRALY:

An investigation by the Corporate Security Department determined that on November 4, 2010, Smart Meter Senior Director William Devereaux intentionally misrepresented himself on a website hosted by EMF Safety Network Coalition to access information. Devereaux used an "alias" first name to conceal his true identity after the host requested additional information from him.

We conclude, as a result of this investigation, that Devereaux actions failed to adhere to the Company's expectations of its leaders, the Company's values, and the Code of Conduct.

### Investigation

On November 9, 2010, Corporate Security was notified by Law Department Director of a pending investigation involving Senior Director William Devereaux. Devereaux allegedly misrepresented himself to Sandi Maurer, an EMF Safety Network Representative, when he sent a reply e-mail to the coalition website using an alias first name of "Ralph." The allegation surfaced on November 8, 2010, from a media report that supported the allegation, including a statement allegedly made to the media by Devereaux confirming his conduct.

Corporate Security Senior Director was assigned the investigation and he reviewed the news stories contained in the local newspapers. Contacted Devereaux and scheduled an interview for later that afternoon.

advised Devereaux of the allegation and the scope of the investigation. Devereaux stated that a cross functional team, involving Customer Care and Corporate Affairs, has taken a more proactive role in identifying potential issues related to the deployment of Smart Meters. This proactive approach involved the

review of internet data, including websites, news articles, and upcoming events, etc. The Company had also contracted with a firm to help locate and collect pertinent data relevant to the Smart Meter program. Devereaux had identified a few websites that expressed negative support for the Smart Meter program that he personally monitored on a regular basis. Devereaux provided the site information to his immediate team members as well as the contract firm. Devereaux stated that he used his personal Gmail account information when he accessed the different sites. The proactive review for available data started about two months prior as a means to stay ahead of issues associated with the program.

During the interview, Devereaux was asked specific questions relative to the allegation/investigation. Following are his responses:

- His e-mail to the EMF Safety Network Coalition e-mail was the first and only
  occasion that he misrepresented himself and used a fictitious name while
  collecting data/intelligence;
- No management or any employees were aware of his actions prior to the media story;
- He was never told by a management employee to use covert means to gather information;
- He never told anyone, including subordinates and team members to use covert techniques during data searches;
- Everyone, including officers and other management employees, knew that the proactive data collection was occurring;
- He is not aware of any other employees misrepresenting themselves on websites or using covert techniques to collect information;
- He never engaged in chat room/blog forums to voice PG&E's position on any counter Smart Meter sites.

Devereaux stated that in regard to the EMF Safety Network Program, he used the alias name "Ralph" only after he was asked to provide additional information about his interest in their program. Devereaux was not aware that his actual name would appear next to his Gmail address on the response e-mail. Once he realized his identity was known, he discontinued any further discussion. Devereaux stated that he realized he "crossed the line" and knew "I was wrong" immediately following the November 4, incident. Google e-mail access requires participants to complete a profile with accurate information and adhere to a service agreement. Devereaux used accurate information in his profile application.

Based on the facts of the investigation, including his admissions and supportive documentation, Corporate Security has concluded that Devereaux violated the Employee Code of Conduct as well as the Company's core values. The Code of Conduct includes a social media policy requiring employees to be open and honest

about who they are and their role with the Company when posting on websites about Company issues.

All policies, standards, and admonitions relating to employee conduct investigations were followed during this investigation.

Copies of documents relating to this investigation have been retained in the files of the Corporate Security Department are available for your review. Please advise this department of any disciplinary action taken in connection with this matter. Please refer any questions to Corporate Security Senior Director



cc: CJohns TBottorff JSimon ASuri

# PACIFIC GAS AND ELECTRIC COMPANY CPSD SmartMeter<sup>TM</sup> Inquiry Data Response

PG&E Data Request No.:	CPSD_001-05			
PG&E File Name:	SmartMeterInquiry_DR_CPSD_001-Q05			
Request Date:	November 16, 2010	Requester DR No.:	001	
Date Sent:	December 10, 2010	Requesting Party:	CPSD	
PG&E Witness:		Requester:	Christopher W. Poschl	

### QUESTION 5

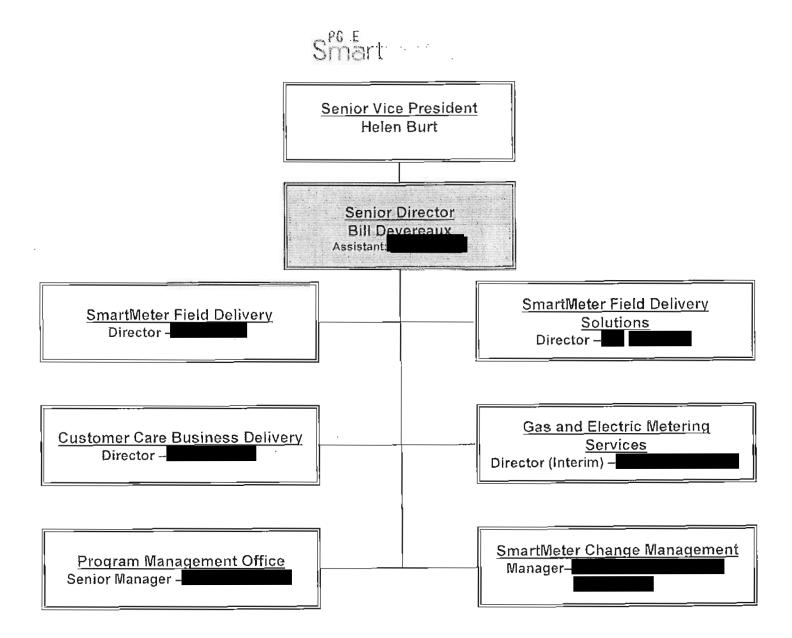
Provide organizational chart for Mr. Devereaux's SmartMeter Group including the reporting structure for Mr. Devereaux.

#### ANSWER 5

PG&E's SmartMeter<sup>TM</sup> organizational structure changed following the appointment of Gregory Kiraly to the position of Vice President SmartMeter<sup>TM</sup> Operations on August 23, 2010. Hence, two organization charts are provided:

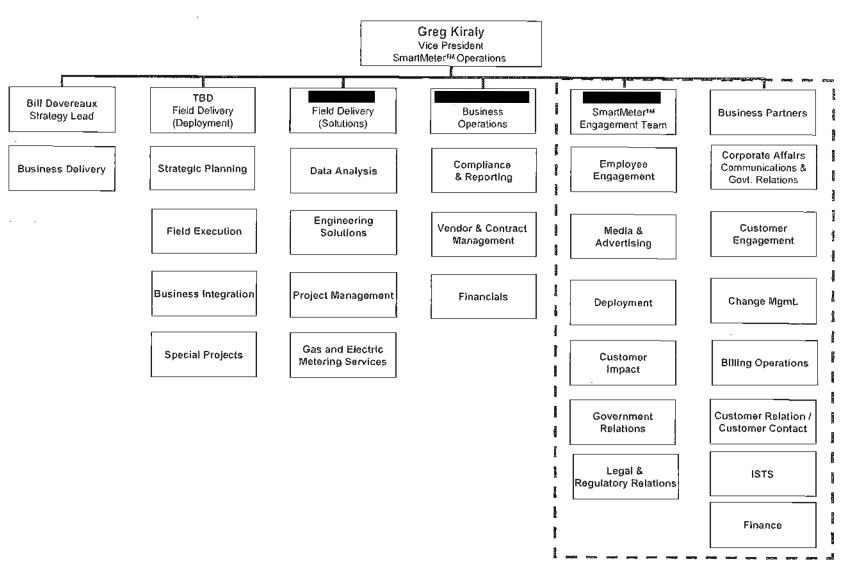
- Attachment CPSD\_001-05-1 is an organization chart representative of the period preceding the creation of the Vice President SmartMeter<sup>TM</sup> Operations position, when William Devereaux reported directly to the Customer Care Senior Vice President, Helen Burt.
- Attachment CPSD\_001-05-2 is an organization chart representative of the period following the creation of the Vice President SmartMeter<sup>TM</sup> Operations position, but preceding Mr. Devereaux's resignation.

Please note that documents produced in response to this request contain confidential information and are being provided subject to Section 583 of the California Public Utilities Code.



1

# SmartMeter<sup>TM</sup> Organization



# Attachment CPSD\_001-19-1 Pacific Gas and Electric Company Public Appearances of William Devereaux Relating to the SmartMeterTM Program July 2009 To November 2010

Date	Location
10/5/09	Town Hall Meeting - Kern County Board of Supervisors' Chambers
1/27/10	Sebastopol Open House, Sebastopol Veterans Memorial Building, 282 High Street, Sebastopol
5/21/10	Piedmont City Council Meeting
5/29/10	Berkeley City Council Meeting
7/6/10	Berkeley City Council Meeting
7/7/10	Scotts Valley City Council Meeting
7/14/10	Fairfax Town Council Meeting
//22/10	Capitola City Council Meeting
8/4/10	Fairfax Town Council Meeting
3/25/10	Marin Energy Authority Technical Committee
9/8/10	Fairfax Open House, Fairfax Community Church, 2398 Sir Francis Drake Blvd, Fairfax
3/14/10	San Anselmo City Council Meeting
9/28/10	Salinas City Council Meeting
/29/10	Fairfax Special Community Meeting, Fairfax Women's Club
0/05/10	Marina City Council Meeting
0/26/10	Santa Rosa Customer Advisory Meeting, Santa Rosa Local Office, 111 Stony Circle

(Law) From: Sent: Wednesday, December 08, 2010 9:44 AM To: (Law) Subject: FW: Resignation Categories: reply requested From: (Law) Sent: Monday, November 29, 2010 5:31 PM Subject: FW: Resignation (Corp Security) Sent: Wednesday, November 10, 2010 8:39 AM To: Kiraly, Gregory Cc: (Law) Subject: RE: Resignation Greg, I will still complete the investigation letter and discuss later with you how we will proceed to ensure no other issues are pending.

From: Kiraly, Gregory

Sent: Wednesday, November 10, 2010 8:24 AM

To: Johns, Christopher; Bottorff, Thomas E; Burt, Helen; Pruett, Greg S.; Simon, John

(Corp Security)

Subject: FW: Resignation Importance: High

FYI

### Greg Kiraly

VP - SmartMeter Operations

Customer Care

Office:

Mobile:

From: Devereaux, William

Sent: Wednesday, November 10, 2010 7:47 AM To: Kiraly, Gregory; Williams, Andrew;

**Subject:** Resignation **Importance:** High

Greg, Andy,

As the media continues regarding myself and SmartMeter, and seeing PG&E comments from yesterday, there should be no delay in my resigning from PG&E.

Please consider this note my resignation from PG&E effective today, November 10, 2010.

Please let me know when I can come by this afternoon for the final processing of the required paperwork.

Sincerely, Bill

Attachment CPSD\_001-17-1

Pacific Gas and Electric Company

Meetings Attended and Public Appearances of William Devereaux at the CPUC Relating to the SmartMeter ™ Program

July 2009 To November 2010

Date	Meeting or Appearance	Attendees	Presentation Y/N	Minutes Y/N
7/23/09	SmartMeter Program Quarterly Report Review	Bill Devereaux, Jim Meadows, Aloke Gupta, Bruce Kaneshiro, Steve Roscow, Chris Danforth	Y	N
10/26/09	SmartMeter Program Quarterly Report Review	Bill Devereaux, Jim Meadows, Aloke Gupta, Bruce Kaneshiro, Steve Roscow, Chris Danforth	Y	N
11/3/09	Meter Testing	Bill Devereaux, Jim Meadows, Aloke Gupta, Bruce Kaneshiro, Steve Roscow, Chris Danforth, Natalie Walsh	Y	N
1/5/10	SmartMeler Program Quarterly Report Review	Bill Devereaux, Jim Meadows, Karen Forsgard, Lavern Michell, Lena Lopez, Aloke Gupta, Bruce Kaneshiro, Steve Roscow, Chris Danforth, Natalie Walsh, Marzia Zafar (possible other CPUC attendees)	Y	N
4/6/10	SmartMeter™ Program Overview	See Minutes	Y	Υ
4/6/10	High Level Systems Overview	See Minutes	Y	Y
4/7/10	SmartMeter Assessment	See Minutes	Y	Y
5/3/10	SmartMeter Maintenance Update	Bill Devereaux, Jim Meadows, Reza Jenab, Ed Padrones, Jennifer Andrews, Mark Breitbart (The Structure Group), Aloke Gupta, Stacey Wood, John Burke, John Discher; Kristen Thorvig, Carl Butz	Y	N
5/5/10	ISTS Systems Overview	Bill Devereaux, Jim Meadows, Brian Abrahamson, Chris Vana, John Warnock, D. Reeves, David Hubbard, Mark Breitbart, Aloke Gupta, Stacey Wood, John Burke, John Discher, Kristen Thorvig, Carl Butz, Reza Jenab	Y	N
5/21/10	Billing and Complaints	Bill Devereaux, Jim Meadows, Albert Torres, Suzy Miller, Suzy, Chris Vana, Reza Jenab, Lavern Mitchell, John Warnock, D. Reeves, Mark Breitbart, Aloke Gupta, Stacey Wood, John Burke, John Discher, Kristen Thorvig, Carl Butz	Y	N
6/23/10	Cyber-Security Discussion 1	Bill Devereaux, Jim Meadows, Chris Vana, Brian Abrahamson, The Structure Group, Aloke Gupta (Assumed Attendees, others not captured)	N	N
6/29/10	Cyber-Security Discussion 2	Bill Devereaux, Jim Meadows, Chris Vana, Brian Abrahamson, The Structure Group, Aloke Gupta (Assumed Attendees, others not captured)	N	N

Attachment CPSD\_001-17-1
Pacific Gas and Electric Company
Meetings Attended and Public Appearances of William Devereaux at the CPUC Relating to the SmartMeter TM Program
July 2009 To November 2010

Date	Meeting or Appearance	Attendees	Presentation Y/N	Minutes Y/N
7/15/10	Process Improvements	Bill Devereaux, Jim Meadows, Albert Torres, Suzy Miller, Suzy, Chris Vana, Reza Jenab, Lavern Mitchell, John Warnock, D. Reeves, Mark Breitbarl, Aloke Gupta, Stacey Wood, John Burke, John Discher, Kristen Thorvig, Carl Butz	Y	N
7/21/10	Cyber-Security Discussion 3	Bill Devereaux, Chris Vana, Brian Abrahamson, The Structure Group, Aloke Gupta	N	N
8/24/10	RF Presentation at CPUC	Bill Devereaux, Sid Dietz, Michael Herz, K. Heifets, Cliff Gleicher (Other CPUC attendees not captured)	Y	N
10/5/10	Technology Assessment Panel (TAP) - Session 1	See Minutes	Y	Y
11/3/10	Technology Assessment Panel (TAP) - Session 2	See Minutes	Y	Y

### **Stop Smart Meters!**

Fighting for your health, privacy, and safety

### **About**



photo courtesy http://www.pressbanner.com

### What is Stop Smart Meters!?

Growing out of the grassroots group Scotts Valley Neighbors Against Smart Met 2010, Stop Smart Meters! has now evolved into an advocacy, media outreach, at providing activism consultation and advice to dozens of local groups sprouting the smart' meter assault.

The smart meter debacle is a huge threat to our health, safety, privacy, and wall and a teachable moment about the dangers of wireless technology, corporate co looming climate catastrophe. With your help, we can work toward a truly susta energy system, and new wireless standards that will put human and environment

'smart' meter fight has brought about new, unlikely political alliances. We plan for the battles to come.

To join Stop Smart Meters! and receive our <u>monthly e-mail bulletin</u>, please e-m org

Volunteer and media inquiries, please e-mail info[at]stopsmartmeters[dot]org

Donations are gratefully received and will contribute to our work toward EMF a

### **About the Director**

Joshua Hart is Director of Stop Smart Meters! He has worked in the energy indicenvironmental advocate, and freelance journalist. He obtained his MSc in Trans Bristol in 2008, and completed research entitled <u>Driven to Excess</u>, presenting to of car traffic on local residents. The research was covered in over 100 internation BBC, the <u>Guardian</u>, <u>Tehran Times</u>, and the <u>Daily Mail</u>.

His writing has appeared in <u>Surveyor Magazine</u>, <u>Walk Magazine</u>, <u>Make Magazir</u> recent anthology <u>Flightless</u>: <u>Incredible Journeys without Leaving the Ground</u>.



### 25 Responses to About

### MD says:



September 4, 2010 at 5:49 am

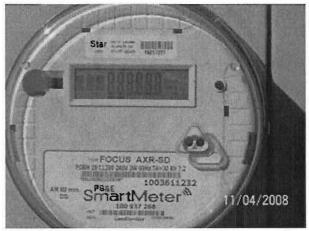
Ok, so everyone who thinks smart meters are "overcharging" can go ahead and follow guys can just focus on the "SO CALLED" health risks. Leave the Wellington guys alor for the days they dont work. They have children to feed too. Fight your fight with PG?

### On the Level: Car Free Blog

the reality of transport and climate damage happening right now in the 21st Century, and what the hell we're going to do about it

### How 'Smart' is Brain Cancer?

Posted on July 17, 2010 | 7 Comments



PG&E wants to rush 'smart' meters onto people's homes before we realize they can cause cancer

After California's utility PG&E was firmly smacked down with the defeat of Prop. 16 last month- an attempt by the corporate behemoth to extend their monopoly over the electricity market, while preventing local cities and counties from selling renewable energy to customers at lower prices- you would think the company would have learned a lesson about shoving things down the throat of the public. Predictably, the opposite appears to be the case, as PG&E attempts to install their so-called "Smart" Meters on every home and business in their service area, which encompasses most of California.

The new meters use wireless technology- short, high intensity bursts of microwave radiation that communicates your energy use data to the utility. With very little public input, or even advance notice, PG&E has already installed over six million of the meters. It began in the Central Valley, where reports of inaccurate hills and even spontaneously combusting meters typically followed wherever they were installed.

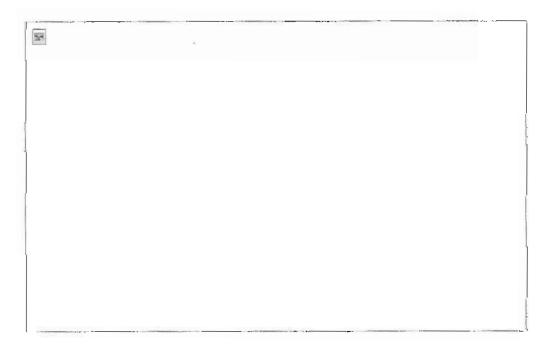
When I first heard the scare stories about smart meters, I have to admit I was sceptical. Surely the government wouldn't allow the widespread installation of a technology with uncertain health effects in places where we live, work and sleep? Surely any reported illnesses related to cell phones, wifi, or indeed the new smart meters were simply paranoid delusions. Surely the smart meter scare belonged in the dusty file next to UFO's and reptilian shapeshifters running the government.

Not so fast. The more I looked into the issue, the more concerned I became. The industry says that the electromagnetic radiation emitted by cell phones, wifi, and smart meters is absolutely sake by her possible for Federal Communications Commission (FCC) regulations that place an upper limited the amount of the amount of the amount of period by human beings over the course of a half hour (the so-called Specific Absorption Rate). Essentially this is a measurement of how much human flesh heats up in response to a given amount of radiation. 'If it doesn't heat you, it doesn't hurt you,' as the saying goes. Mary Beth Brangan, an activist who has been fighting wireless expansion in Bolinas, says:

"PG&E claims that smart meter emissions are below FCC standards, which are completely irrelevant since the outmoded FCC standard is based on preventing a 6 ft. 185 lb. male from being cooked like a hot dog in a microwave oven from a single 30 min. exposure. So you can imagine how high that level would have to be. There are no FCC standards or tests done for constant, chronic exposure from multiple sources or for effects other than heating. And many studies have proven double strand DNA breaks are caused by chronic exposure to relatively low levels of radiation – such as that from cell phones. Double strand breaks mean that the body can't repair them and that may cause many ill effects such as tumors, etc. Also, the electrical system of the body is affected. Smart meter mesh networks mean we'll be exposed to criss-crossing pulses of radiation constantly from meters everywhere."

Having a regular smart meter on your house is bad enough. But it gets worse. You may not even be aware that you have a 'repeater' meter on your house that collects data from up to 1000 adjacent houses, and sends it to PG&E, emitting higher levels of electromagnetic radiation nearly constantly.

The wireless industry tells us that EMF is perfectly safe (based on industry funded studies) and that this justifies an unlimited expansion of electromagnetic radiation throughout our communities. Other voices (who aren't profiting from the expansion of cell phone technology) argue that this uncertainty is reason to tread cautiously. They point out that the government once insisted that asbestos and smoking were safe, leading to the suffering and deaths of thousands.



Since PG&E began rolling out their "SmartMeter" program, the health risks of wireless technology have become more widely known to the public. In June, San Francisco passed the nation's first "right to know law" requiring that cell phones sold in the city include their radiation levels. This has generated something of an earthquake within the wireless industry, who have covered up the health risks of their product for many years — and, like a child throwing a tantrum when you take away their toys, the industry has pulled its annual conference out of the City, as reported by Maureen Dowd in the NY Times.

While countries like the US, Canada, Great Britain, Germany, Japan, and others (presumably where industry has significant influence over government policy) do not consider any potential effects beyond the heating of our flesh, other countries such as Russia, Switzerland, Italy and Hungary take a more precautionary approach- setting permitted levels of electromagnetic radiation far lower. These countries agree that the jury is still out on the question of electromagnetic health impacts, and that our *cell* phones might very well might be having serious impacts on our the living *cells* within our bodies.

This is not really that radical an idea, after all. Considering that each part of the human body-particularly the heart- emits electromagnetic radiation throughout the body as a way of regulating basic life support systems, doesn't it make sense to tread a little cautiously here? Some like author Stephen Buhner have even suggested that subtle electromagnetic impulses form the basis of an ancient, subtle means of communication between living things. It sounds a little bit far fetched, but can we dismiss this idea entirely? In experiments, plants hooked up to lie detector equipment register a reaction when an experimenter simply thinks about cutting or burning it. Is this the reputed sixth sense- the language of the heart? And if it is, how is the electrosmog of wifi, cell transmissions, and various radio communications affecting this sense among not just humans but the rest of the natural world as well?

Could this be what has gone so wrong with our societies? Could we have been unknowingly robbed of our innate empathy for living things? Our internal biological compasses gone haywire from millions of smart meters, cell phones, and EMF spewing satellites in orbit?

As we know, the government has been spectacularly bad at regulating industry to ensure our safety- and when they have- usually dragged kicking and screaming to sensible precaution by public figures like Ralph Nader- the half measures enacted seem more geared toward ensuring the profits keep rolling in than protecting the public.

As a result, at the start of the 2<sup>nd</sup> decade of the 21<sup>st</sup> century, we have become simians constantly bombarded by electrosmog. Drinking in tap water of pharmaceutical traces, subject to lead, mercury, asbestos, as well as millions of chemical combinations we don't even know about, electrosmog from wifi and cell phone towers, toxic air pollution, and petrochemical residues on our food and in our water. I knew something wasn't quite right with everything-I just couldn't put my finger on it. That sense of dread. That sense that something is deeply awry.

According to Nathaniel Rich of Harper's Magazine:

The existence of killer waves would, however, explain a lot. We'd have a much more comprehensive understanding of how and why we get cancer, for starters. We'd also

understand why we sometimes get headaches after using a cell phone for a long period of time; why it seems like we know a surprisingly large number of young people with unusual cancers; why we struggle to remember incidental facts; why we used to be able to do the Sunday crossword but can now make it only through Friday; why our children have so much difficulty sitting still and reading books and speaking in complete sentences; why we get sad for no reason; why sometimes, when we look at our loved ones, for a bizarre split second we don't recognize them; why it can seem that our lives are guided by some dark, implacable force; and why, when we sit up straight in the middle of the night and can't go back to sleep, we feel a dizzying sense of panic at the hopelessness of it all.

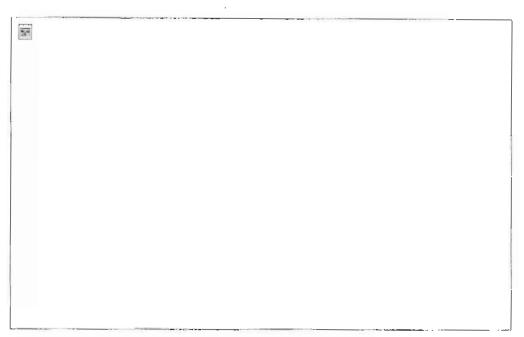
I began to think about the times I was on my cell phone- (especially when I was on the train when the cell emits high levels of radiation in order to find the next tower) when I felt a warming, and a sort of pressure building behind my temple. Things started to fall into place.

Enough is enough. How could I have been so blind?

Four months ago, I gave up my cell phone, and when it came time to order internet service at my new house, AT&T asked if I wanted a free wireless router and I said 'no thanks.'

The smart meter scandal- and it is a scandal- is proving to be an eminently teachable moment, much to the dismay of the wireless industry. The arrogance of PG&E in assuming that since most people have wifi and cell phones these days, that no one would mind a little extra radiation in their home- has proven to be a spectacular misjudgment. And no doubt there are recriminations happening in corporate boardrooms as we speak, wondering whether perhaps they have overreached, shedding light on the dirty little secret of the cell phone/ wifi cash cow.

Now we have <u>started campaigning in Scotts Valley against smart meters</u>. And even in this conservative town, people are angry about the mandatory radiation that PG&E wants to inflict on our homes, backed by the <u>Schwarzenegger appointed industry hacks at the CPUC</u>.



PG&E's reckless, unilateral decision to install 'smart meters' throughout the places we live and work is not an isolated incident. It is one facet of a worldview that says that the environment, and human health and safety is expendable but the bottom line is not.

We delay action on climate change because we don't know all the effects of spewing five billion tons of greenhouse gases into the atmosphere every year.

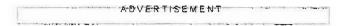
We fail to adequately regulate deepwater drilling, pacified by industry reassurances that they have safety and incident response plans worked out (I imagine that the <u>cocaine and sex</u> probably helped).

I am not one to reject technology just because it's technology. But the burden to prove new technologies are safe must be placed on the companies or institutions who introduce them into our lives, not on members of the public or the government.

We need to make the <u>precautionary principle</u> the bedrock of our regulatory agencies.

Just because we can doesn't mean we should.

The 'smart' meter debate is heating up. To find out when PG&E will be bathing your neighborhood in radiation, click <u>here</u>. For information on how to resist, click <u>here</u>. For more information about the health impacts of EMF, visit the <u>EMF Safety Network</u>.



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Hazardous Exposures At Work? Benzene Exposure? Free Consult!
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#### **Radiation Treatments**

Chat w/a Cancer Info Expert About Radiation Treatment Options. www.CancerCenter.com

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This entry was posted in Advocacy, corporations, Media. Bookmark the permalink.

#### 7 RESPONSES TO HOW 'SMART' IS BRAIN CANCER?

### Chuck Kulig | July 17, 2010 at 1:00 pm | Reply

Great article on "Smart Meters." Good information. ComEd in Chicago is already charging customers for "Smart Meters" that haven't been installed for at least a couple years.



#### Ralph Florea | July 17, 2010 at 5:58 pm | Reply

RF Health has been studied for decades with no evidence biological impacts. Get the real science here from independent international scientists.



Exposure to High Frequency Electromagnetic Fields, Biological Effects and Health Consequences (100 kHz-300 GHz) <a href="http://www.icnirp.de/40.htm">http://www.icnirp.de/40.htm</a>

#### Edwin | July 19, 2010 at 8:45 am | Reply

Yep ..we already have them in Europe ..and they were just put into place without any notice of the media ...nobody cares.



We keep polluting ourselves, and its getting impossible to turn the wheel back.

#### M. Hertz | July 19. 2010 at 1:52 pm | Reply

I was made very sick by the smart meter that was put on my home in New York. The transmitting meters blast us many times per minute, 24/7 with tremendous levels of pulsing microwave radiation. It is in our homes, schools and the environment. This is a crime against humanity.



onthelevelblog | July 19, 2010 at 8:01 pm | Reply



Ralph,



There is enough evidence now of possible non-thermal impacts of EMF radiation to tread cautiously. The Interphone study, an international, 10 year study (that the US did not participate in) found 'hints of a connection between glioma brain tumors and heavy cell phone use.'

http://www.sciencenews.org/view/generic/id/59296/title/Interphone study finds hints of brain cancer risk in heavy cell-phone users

Also, there are thousands of other studies that show other biological impacts. <a href="http://emfsafetynetwork.org">http://emfsafetynetwork.org</a> provides many links.

The possible connection between the decline of bee populations and cell phones is disturbing. See: <a href="http://www.newzglobe.com/article/20100711/mobile-phones-cause-decline-bee-population">http://www.newzglobe.com/article/20100711/mobile-phones-cause-decline-bee-population</a>

What is more important after all? Your cell phone or our ability to feed ourselves? Smart meters or our health?

I'm not saying there is a definitive connection, but there is enough evidence of harm that we should tread extremely cautiously.

The powers-that-be are behaving extraordinarily recklessly with our health and the environment.

Pingback: EMR-Updates July 28th. 2010 « EMF Journal

Pingback: Stop PG&E's Wireless Assault « On the Level: Car Free Blog

#### Stop Smart Meters!

Fighting for your health, privacy, and safety

#### We Shut Down PG&E Smart Meter Installation in Santa Cruz County Today!

Posted on August 27, 2010 by onthelevelblog



Come and join us tomorrow

(Friday) morning and every morning until the County protects the citizens and passes an emergency ordinance banning 'smart' meters in Santa Cruz County. Call your supervisor at (831) 454-2200 and demand that they act ASAP!

#### PROTESTERS HALT SMART METER INSTALLATION IN SANTA CRUZ COUNTY

PG&E Contractor Wellington Energy Backs Down as Local Governments Unite Against Meters

Early Thursday morning, outraged Santa Cruz County residents gathered at the gates of Wellington Energy at 38<sup>th</sup> and Portola in Capitola to protest what they say is a forced installation of radiating 'smart' meters against the will of residents and nearly two dozen local governments throughout the Greater Bay Area. Despite the fact that the \$2.2 billion program is being funded by ratepayers, and the new meters installed on people's *homes*, there has been virtually no public consultation in advance of what PG&E itself admits is one of the largest rollouts of technology in history.

PG&E's smart meter troubles have mounted significantly this week. Tuesday night, the City of Novato demanded a halt to the program, and Watsonville unanimously passed the most stringent law in the state banning smart meters within city limits, following the lead of Fairfax in Marin County. Santa Cruz County, Capitola and numerous other local governments throughout the state are planning to follow their lead, responding to inaction by PG&E and the CA Public Utilities Commission in the face of peer-reviewed scientific studies that suggest the

meters may have serious unintended health consequences, similar to cell phones which have been linked with brain tumors in many recent studies.[1]

Heidi Bazzano, one of the protesters at 38th and Portola this morning, said, "there are so many problems with 'smart' meters. PG&E, the government, and any hacker worth his salt will know when you wake up, what appliances you use, when you go on vacation. The meters overcharge people, increase carbon emissions, expose us to EMF which is a confirmed carcinogen, and worst of all, we're paying for them through hikes in our electric rates!"

Those who are electrically sensitive have reported that the intense bursts of radiation from 'smart' meters are amongst the worst they have ever experienced. People throughout the state have been reporting headaches, nausea, dizziness, sleep disruption and other health impacts after smart meters are installed. PG&E has declined to remove the new meters even though they are causing adverse health impacts, leading some local residents to flee the state and stay with relatives. Some have even been forced into homelessness, living in their cars with the hope that their smart meter will be removed.

In addition, plans to charge customers more during peak times have been condemned by consumer groups. The elderly, invalid, and people with small children are typically unable to avoid using energy during peak times, especially during winter and daylight savings time. These vulnerable populations will be penalized the most by being forced to pay dramatically increased rates during peak times.

Protesters vow to continue their protests at the former Big Creek lumber site at 38th and Portola in Capitola until the County of Santa Cruz passes an emergency ordinance banning smart meters in the County.

The following local governments, politicians, and organizations are calling for a moratorium, have enacted a ban, or are opposing Smart Meters:

The Utility Reform Network, State Senator Dean Florez, the City and County of San Francisco, Santa Cruz and Marin County Board of Supervisors, Sonoma County Supervisor Efren Carrillo, the cities of Sebastopol, Berkeley, Cotati, Fairfax, Santa Cruz, Piedmont, Scotts Valley, Capitola, Watsonville, Sausalito, Belvedere, Monte Sereno, Novato, Richmond, Ross, Bolinas, Camp Meeker, the Peace and Freedom Party, the Marin Association of Realtors and The EMF Safety Network.

#### Details of tomorrow's emergency protest:

Where: Corner of 38" and Portola, Capitola

When: Friday, August 27" 7:30am-9:30am or longer

#### [1]

http://www.sciencenews.org/view/generic/id/59296/htle/Interphone study finds hims of brain cancer risk ir phone users



This entry was posted in Citizen rebellism Democracy, PG&E Bookmark the germatical

#### 23 Responses to We Shut Down PG&E Smart Meter Installation in Santa Cruz County Today!



#### Terri says:

August 27 2010 at 4.35 am

Wow, funtastic. Good job!

Reply



#### Ralph Florea says:

August 27, 2010 at 4 35 am

Good luck pulling that off the next time Josh. BTW, the rest of the interphone study says there is no evidence of cell phone causing brain cancer when used at normal levels, smart meters don't even come close to the RF levels of a cell phone. Get back on your bike to chase ARCO issues.

Reply



#### James says:

August 27, 2010 at 2 05 pm

I see at least thirty trucks every time I drive by that facility. Way to go. You've stopped an insignificant percentage of work for one day and, at the same time, managed to take a day's pay from at least thirty workers and their families. Good job. Continued obstruction probably will not stop this rollout at all, but you'll at least delay it by forcing all of those workers onto unemployment. Your protest is doing a great disservice to both the economy and the rights of those workers to earn for their families.

Reply



#### onthelevelblog says:

August 28, 2010 at 12 47 am

Hi James, the information we have is that all the Wellington workers received full pay for the days the facility was shut down. Essentially, they got a paid four day weekend, and Santa Cruz County got a reprieve from PG&E's wireless assault. We have been in touch with the union and have presented them with information on the health risks associated with this technology. The workers-like the rest of us-have much to lose. Once their temporary health insurance runs out, they will be left to pay for the health damage that the wireless meters may cause on their own. We stand in solidarity with the workers who are suffering at the hands of a corporate policy that does not give a damn about human health, the environment, or our long term financial wellbeing. Keep in mind that these smart meters will eliminate over 1000 steady meter reading jobs throughout the state.

Reply



#### Mike says:

August 31, 2010 at 5.41 am

Actually Your wrong they do not get paid if they don't work, so every day your preventing these workers from working they don't get paid, and they have a 3 day weekend and cell phone produce way more rf signals then the smart meters could ever produce, and the meter readers will be training for new positions for pg&e they will not be losing their jobs, pg&e is very good about keeping workers.

Renly

Gmail Calendar Documents Photos Sites Groups Web More -

Sign in

Google groups

« Groups Home

### **SmartWarriorMarin**

Search Groups

Description: We are a group of people who are concerned with the health effects, lack of security, toxic and property trespass of the wireless Smart Meters that PG&E is actively forcing on us in our homes and businesses.

Home

Discussions

You must be signed in and a member of this group to view its content.

About this group

Apply for group membership

· Sign in to Google Groups

View this group in the

new Google Groups

· Sign in and apply for membership or contact the owner.

<u>Create a group - Google Groups - Google Home - Terms of Service - Privacy Policy</u>
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#### Poschl, Christopher

From:

Joshua Hart [joshuanoahhart@googlemail.com]

Sent:

Wednesday, May 11, 2011 2:51 PM

To: Subject: Poschl, Christopher
Re: Devereaux: Evidence

Did that answer your questions Chris?

On Wed, May 11, 2011 at 12:01 PM, Joshua Hart < joshuanoahhart@googlemail.com > wrote: HI Chris,

- 4) Smartwarrior marin is a private listserv hosted by googlegroups- NOT a blog.
- 5) As far as I know (and I was not the moderator for the list) Devereaux went to the googlegroups page, searched for 'smartwarriormarin' and requested to join using a fake name and e-mail address (manasota99). Deveraux was approved based on this false information, pretending to be an activist opposed to smart meters, and lurked on the group reading private e-mails and collecting 'intelligence' for at least 2 months before he was 'outed'

I believe Sandi is best able to answer the other questions. Let me know if you need anything else.

What is the status with this investigation?

best

Josh

On Wed, May 11, 2011 at 8:22 AM, Poschl, Christopher <<u>christopher.poschl@cpuc.ca.gov</u>> wrote: Hi Sandi and Josh,

I have some last minute questions and hoped you could help. I am searching for e-mails or information Devereaux provided to access the online discussion groups and post onto blogs. The below email is excellent and have some follow-up questions.

I think these a

- 1) Sandi, for point number 5, can you forward me the e-mails or e-mail referred to?
- 2) Sandi can you please confirm the process Devereaux went through in an attempt to join California EMF Safety Coalition.
- 3) When was the California EMF Safety Coalition website and discussion group first set up for access?
- 4) Josh, sorry but if I asked already but is there any e-mail or information provided and or exchanged when Devereaux joined and/or accessed the smartmarinwarrior list serve and/or blog.
- 5) Josh, please confirm the process Devereaux went through in an attempt to join smartmarinwarrior.
- 6) Please help me understand how Devereaux got an email from <u>EMFSafe@sonic.net</u> on September 20, 2010 at 1:38 pm? Please provide all e-mail sent to Devereaux.
- 7) Please help me understand how Devereaux go access to EMF Smart Meter Digest? Provide any and all information/e-mails to or from Devereaux.
- 8) Please forward the e-mail exchange for point 3.

#### Poschl, Christopher

From: Joshua Hart [joshuanoahhart@googlemail.com]

Sent: Thursday, December 30, 2010 11:20 AM

To: Poschl, Christopher

Subject: Evidence of PG&E Infiltration Attachments: PG&ERalphFloreaEMails.doc

Christopher W. Poschl

Utility Enforcement Branch Consumer Protection and Safety Division California Public Utilities Commission 320 W. 4th Street, Suite 500 Los Angeles, CA 90013

Thursday, December 30th, 2010

Re: Former Senior Director of PG&E's SmartMeter Program William Devereaux's use of false identity, "Ralph Florea" to infiltrate and spy on private consumer groups opposing SmartMeters

Dear Mr. Poschl,

Following are comments posted and e-mails sent between July and November 2010 by Mr. William Devereaux, former Senior Director of PG&E's SmartMeter Program, using the false identity, "Ralph Florea" associated with the e-mail address <a href="mailto:manasota99@gmail.com">manasota99@gmail.com</a>. The websites and e-mail discussion groups he posted to and gathered information from include those listed below.

Mr. Devereaux has been publicly reassuring consumers and city officials across the state that SmartMeters are safe and accurate, while he lied about his identity in order to infiltrate a private discussion group involving people who were engaged in a legal case against PG&E. These unethical- and possibly illegal actions, far from being isolated events, appear to be part of the culture at PG&E.

Whereas the blogs and one of the listservs (the transpacific list) have public content and were intended for public consumption, the e-mail groups (Smart Warrior Marin and CA EMF Coalition) were intended exclusively for activists opposed to smart meters, and often included internal discussions of legal and political strategy. The Smart Warrior Marin group cooperates and coordinates their efforts with the EMF Safety Network, an organization who are engaged in an active legal proceeding against PG&E. The CA EMF group is the online presence of the EMF Safety Network. Only members were permitted to read archives and messages. The content of these private discussion groups was not made available to search engines or to the general public-they were- and still are- considered private communications.

Mr. Devereaux falsified his identity to gain access to the private Smart Warrior group, and was attempting to gain access to the CA EMF Safety Coalition group at the time he was caught by an e-mail client that revealed his true identity as head of PG&E's \$2.2 billion SmartMeter program.

It is evident from the (heavily redacted) e-mails that PG&E recently released to the press (that include an unauthorized release of private communications including from the Smart Warrior Marin group) that the intelligence obtained through Mr. Devereaux's infiltration was widely shared throughout the company, potentially up to the highest levels in senior management, and were used to inform the re-location of fleets of Wellington Energy SmartMeter installation vehicles. We believe these actions by the monopoly utility warrant further investigation, including by the State Attorney General and possibly Federal authorities.

We also believe that the public has a right to know the full technical specifications of smart meter pulsed radiofrequency emissions of the devices that are in some cases being forced onto our homes, and to halt the AlM installation project pending the outcome of a series of open and honest public hearings on the issue of smart meters and public health.

In addition, we request a full, unredacted copy of PG&E's evidence submitted as part of the CPSD's SmartMeter/Devereaux investigation as soon as possible. Thank you for your attention to this matter.

~ 1	1	
×1	ncerely,	
0,	moon on y,	

Joshua Hart, Stop Smart Meters!

Phone:

E-mail: joshuanoahhart@gmail.com

#### Websites and Blogs commented on by William Devercaux a.k.a. "Ralph Florea"

#### Stop Smart Meters

#### http://stopsmartmeters.org

"a statewide advocacy, media outreach, and direct action group providing activism consultation and advice to dozens of local groups sprouting up all around the state who are fighting the wireless 'smart' meter assault."

#### On the Level Blog

http://onthelevelblog.com

Stop Smart Meters! Director Joshua Hart's personal blog: a "progressive discussion about the reality of transport and atmospheric damage happening right now in the 21st Century, and what we're going to do about it."

#### Online discussion groups used and infiltrated by William Devereaux:

#### Transpacific Smart Meter listsery (East Bay)

Description: Discussion list for anti-Smart-Meter activists

Posts publicly available prior to Nov. 1: yes

#### Smart Warrior Marin (Marin County)

Description: We are a group of people who are concerned with the health effects, lack of security, toxic and property trespass of the wireless Smart Meters that PG&E is actively forcing on us in our homes and businesses.

Posts publicly available prior to Nov. 1: no

#### California EMF Safety Coalition (Statewide)

Description: Discussion group for activists (by county) working to educate the public and policy makers to reduce EMF and RF public exposures in California. Our current focus will be on Smart Meters, and once those are resolved we can use the group for other state wide efforts as needed.

Posts publicly available prior to Nov. 1: no

#### Correspondence from "Ralph Florea":

#### 1. Comment left on July 17th at http://onthelevelblog.com/2010/07/17/how-smart-is-brain-cancer/

>>

Ralph Florea | July 17, 2010 at 5:58 pm | Reply

RF Health has been studied for decades with no evidence biological impacts. Get the real science here from independent international scientists.

Exposure to High Frequency Electromagnetic Fields, Biological Effects and Health Consequences (100 kHz-300 GHz) http://www.icnirp.de/40.htm

# 2. Comment left on the site <a href="http://stopsmartmeters.org">http://stopsmartmeters.org</a> on August 27<sup>th</sup> following peaceful protest at Capitola Wellington yard

Ralph Florea manasota99@gmail.com 76.102.136.76

2010/08/27 at 4:35 am

Good luck pulling that off the next time Josh. BTW, the rest of the interphone study says there is no evidence of cell phone causing brain cancer when used at normal levels. smart meters don't even come close to the RF levels of a cell phone. Get back on your bike to chase ARCO issues.

#### 3. E-mail sent to 'smartwarriormarin' group on Sept. 10th

#### manasota99@gmail.com wrote:

You could never get your pacemaker within 6 inches of the meter. Plus FDA regs for pace makes say they have to be designed to not be affected by low level RF.

On Sep 10, 7:45 am, wrote:

- > anyone know the answer to this?
- > Christy
- > Begin forwarded message:
- > > From:
- > > Date: September 10, 2010 5:01:30 AM PDT
- >> To: smartmet...@lists.transpacific.net, california-emf-safety-coalition@googlegroups.com
- > > Subject: pacemaker vs smart meter document?
- > > Reply-To: california-emf-safety-coalition@googlegroups.com
  - > Is there a document about how Smart Meters endanger people with pacemakers? Am I understanding it right that PG&E is warning pacemaker wearers to stay 6 inches away from the Smart Meters? If so, how are they delivering this warning?

#### 4. E-mail sent to smartwarriormarin group on Sept. 18th:

From: manasota < manasota99@gmail.com>
Date: Sat, 18 Sep 2010 12:59:22 -0700 (PDT)

Local: Sat, Sep 18 2010 11:59 am

Subject: Re: climate change denial and the anti-smart meter movement

Listen to your friend Josh, perhaps he can help you see the hypocrisy of your own arguments as you pick and chose yourself about the science regarding rf, make unsubstantiated claims about smart meter energy use, and make completely irresponsible allegations trying to link smart meters to the tragedy of San Bruno.

5. Attempt by William Devereaux to use established alias "Ralph Florea" with e-mail address 'manasota99@gmail.com' to join private CA EMF Coalition group on Nov. 4th in which his identity falsification was finally revealed:

From: california-emf-safety-coalition@googlegroups.com [mailto:california-emf-safety-coalition@googlegroups.com]

On Behalf Of Sandi Maurer

Sent: Thursday, November 04, 2010 7:19 PM

To: california-emf-safety-coalition

Subject: Fwd: Your interest in joining the California EMF Coalition?

<manasota99@gmail.com> contacted me to ask to join the CA coalition. See bottom thread and read up. I screen people before adding them. He wrote back and his email revealed his name is Willam Deveraux (he signed his note Ralph)

So I responded to him and sent the response to the group- see below.

Sandi

Begin forwarded message:

From: EMF Safety Network < EMFSafe@sonic.net>

Date: November 4, 2010 7:10:36 PM PDT

To: William Devereaux < manasota 99@gmail.com >

Cc: california-emf-safety-coalition < california-emf-safety-coalition@googlegroups.com>

Subject: Re: Your interest in joining the California EMF Coalition?

Hi,

Aren't you the head of the Smart Meter program at PG&E? We'd love your help!

Can you help us obtain a Smart Meter moratorium ASAP? People who are asking for meters not to be installed are being bullied, signs on meters are being disregarded and the CPUC has received 2000 Smart Meter complaints from Aug 15-Oct 15. We need a moratorium ASAP and the opportunity to be heard at the CPUC.

Your help would be invaluable. Thanks for contacting us.

Sandi

On Nov 4, 2010, at 3:23 PM, William Devereaux wrote:

Hi Sandi.

Sorry for the delay in getting back to you, I've been travelling a lot.

I live in Oakland where Smart meters have been sweeping across town and wanted to learn more about them and join the conversation to see what I can do to help out here.

Thanks,

Ralph

On Mon, Oct 4, 2010 at 10:08 AM, EMF Safety Network < EMFSafe@sonic.net> wrote:

Hello,

Please let me know more about your interest in joining the CA EMF Coalition. This discussion group has been set up for county leaders focused on EMF, specifically RF Smart meters.

Please include where you live, what aspect of smart meter issue you are working on and how you came to be involved in this issue. There may be a better group that I can help connect you to, or you may be our next county lead. Please let me know.

Thanks,

Sandi

Sandi Maurer EMF Safety Network www.emfsafetynetwork.org

Gmail Calendar Documents Photos Sites Groups Web More

Sign in

Google groups

« Groups Home

### **EMF Safety Network-SoCo**

Search Groups

Description: Online discussion group for the EMF Safety Network in Sebastopol, West County and Sonoma County. Current goal is to stop Smart Meters.

You must be signed in and a member of this group to view its content.

- . Sign in to Google Groups
- · Contact the owner

#### Home

#### Discussions

About this group

Contact owner to join



View this group in the new Google Groups

<u>Create a group</u> - <u>Google Groups</u> - <u>Google Home</u> - <u>Terms of Service</u> - <u>Privacy Policy</u> ©2011 Google

Attachment CPSD\_001-08Supp01-1

From: Confidential - Provided to CPSD pursuant to CPSD pu

To: (Security)

Subject: FW: Your interest in joining the California EMF Coalition? Here is the original....sent starting Oct 4th and then replied Nov 4......M

From: manasota99 [mailto:manasota99@gmail.com]

Sent: Tuesday, November 09, 2010 4:33 PM
To: (Corp Security)

Subject: Fwd: Your Interest in joining the California EMF Coalition?

Here is the exchange.

----- Forwarded message -----

From: EMF Safety Network < EMFSafe@sonic.net>

Date: Thu, Nov 4, 2010 at 7:10 PM

Subject: Re: Your interest in joining the California EMF Coalition?

To: William Devereaux < manasota99@gmail.com>

Cc: california-emf-safety-coalition < california-emf-safety-coalition@googlegroups.com>

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Please include where you live, what aspect of smart meter issue you are working on and how you came to be involved in this issue. There may be a better group that I can help connect you to, or you may be our next county lead. Please let me know.

Thanks,

16

Sandle Utilities Code section 583

Sandi Maurer EMF Safety Network www.emfsafetynetwork.org

### BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CA

04-06-10 04:59 PM

Application of EMF Safety Network for Modification of D.06-07-027 and D.09-03-026.

Application 10-04-\_\_\_ (Filed April 6, 2010)

A1004018

# APPLICATION OF EMF SAFETY NETWORK FOR MODIFICATION OF D.06-07-027 AND D.09-03-026

Pursuant to Rules 2.1 and 2.2 of the Commission's Rules of Practice and Procedure, EMF Safety Network (Network) submits this application for modification of Decision (D.) 06-07-027, the Commission's final opinion in the application of Pacific Gas and Electric Company (PG&E) for authority to deploy an Advanced Metering Infrastructure (AMI) project known now as the Smart Meter program, and D.09-03-026, the Commission's final opinion regarding PG&E's application to change the technology used in the Smart Meter program.

On April 6, 2010, Network tendered to the Commission's Docket Office a petition for modification of D.06-07-027 and D.09-03-026. The Docket Office rejected the pleading as untimely. In doing so, it stated, "This is the Docket Office's courtesy notice that pursuant to the directives from the Docket Advisor, ... EMF Safety Network's above-referenced Petition for Modification (PFM) should be resubmitted as a new application rather than a petition for modification for filing in the underlying two closed proceedings ...."

Network now resubmits this application electronically on April 12, 2010. Pursuant to instructions from the Commission's Docket Office, Network will not change any date on the document.

#### 1. Summary

Network is a coalition of business and property owners, concerned citizens and PG&E ratepayers in northern California who address health, environmental, and

safety impacts associated with electromagnetic fields (EMF) and radiofrequency radiation (RF) technologies.

Network requests Commission orders that will modify D.06-07-027 and D.09-03-026 to (1) re-open Commission review of PG&E's Smart Meter program;

- (2) require PG&E to submit an independently prepared RF Emissions Study;
- (3) schedule evidentiary hearings on RF health, environmental, and safety impacts;
- (4) review actual Smart Meter program performance; (5) allow customers to opt out; and
- (6) impose an immediate moratorium on PG&E installation of new Smart Meters pending completion of the requested study, evidentiary hearings, and the proposed Commission review.

In 1993 the Commission authorized utilities to carry out 'no and low cost' EMF avoidance in new utility projects.\(^1\) In January 2006 the Commission affirmed this policy in D.06-01-042. The history of the investigation included EMF's from cellular radiophone facilities.\(^2\) The Smart Meter program is not in accord with the Commission's authorization.

The Commission and other interested parties did not adequately address health, environmental, and safety impacts related to widespread deployment of RF Smart Meter technologies, either in the scoping memo or the decision in either proceeding.

PG&E's Smart Meter RF emissions data is inconsistent, contradictory and at odds with other RF expert findings. An independent RF emissions study, reflecting actual operating conditions for the Smart Meter program, is critical for interested parties to evaluate evidence of health, environmental, and safety impacts, including but not limited to Federal Communications Commission (FCC) compliance.

Scientific studies show evidence of biological harm from RF exposure, at levels far below the FCC safety standard. RF is still under investigation as a carcinogen by

<sup>&</sup>lt;sup>1</sup> Short Factsheet on EMF The California EMF Program 1999

<sup>&</sup>lt;sup>2</sup> <u>PUC Actions Regarding EMFs</u> http://www.cpuc.ca.gov/PUC/energy/Environment/ElectroMagnetic+Fields/action

community concern about these issues. Network also knows many PG&E customers, including doctors, EMF electricians, and internet security professionals, are willing to testify to their personal experiences with RF technologies. The scope of such evidence and testimony is summarized in the attached Declaration of Sandra Maurer.

#### 6. Conclusion

The Commission overlooked important RF health, environmental, and safety impacts when it granted PG&E permission to deploy Smart Meters. The Commission should re-open its review of Smart Meters and require PG&E to demonstrate that the Smart Meter program is consistent with delivery of safe, reliable gas and electric service at reasonable rates.

Dated April 6, 2010, at Sebastopol, California.

/s/

Sandra Maurer, Founder EMF Safety Network PO Box 1016 Sebastopol CA 95473 (707) 829-9403 sandi@emfsafetynetwork.org

#### DECLARATION OF SANDRA MAURER

- I, Sandra Maurer, declare as follows:
- 1. I reside in Sebastopol, California. My mailing address is 200 Frankel Lane, Sebastopol, California 95472.
- I am a residential electric and gas customer of Pacific Gas and Electric Company (PG&E). I am aware that PG&E is currently installing Advanced Metering Infrastructure gas and electric meters, known as Smart Meters, in Sonoma County and throughout PG&E's service territory.
- I am the founder of the EMF Safety Network (Network), which is a coalition of PG&E ratepayers, business and property owners, and concerned citizens in northern California who address health, environmental, and safety impacts associated with EMF and RF technologies.
- 4. Network is aware of many scientific studies that address health, environmental, and safety impacts of EMF and RF technologies. In my opinion, the documents are relevant to the PG&E Smart Meter program and to community concerns about the Smart Meter program.
- 5. Network is in possession of a petition signed by more than 1,900 residents and visitors to Sonoma County who are concerned about the health risks associated with PG&E's Smart Meter program. Three similar petitions are circulating in Santa Cruz, Alameda and San Francisco Counties. The petitions ask local authorities to hold public hearings to review RF health risks, request PG&E to submit a characterization study of the Smart Meter system, allow customers to opt out, and impose a moratorium on new installations to allow time for public review. In my opinion, the petitions to local authorities are an expression of widespread community concern about Smart Meters.
- 6. Network is aware of many media reports of consumer dissatisfaction and online complaints about Smart Meters for numerous reasons.
- 7. Network members support Commission review of Network's concerns.

Under penalty of perjury, I declare that the facts set forth above are true and correct to the best of my knowledge.

Dated April 6, 2010, at Sebastopol, California.

/s/	
	Sandra Maurer

#### Lim, Keenan

rom:

Devereaux, William

nt:

Monday, September 20, 2010 7:26 AM

10:

Subject:

FW: [SmartWarriorMarin] Digest for SmartWarriorMarin@googlegroups.com - 16 Messages

in 13 Topics

An interesting set of notes from the insurgents as they try to find lawyers to help with the cause and get organized better for San Rafael.

Sent from my iPad

Begin forwarded message: From: [mailto:SmartWarriorMarin+noreply@googlegroups.com]

SmartWarriorMarin+noreply@googlegroups.com Date: September 18, 2010 2:50:53 AM PDT

To: Digest Recipients <SmartWarriorMarin+digest@googlegroups.com>

Subject: [SmartWarriorMarin] Digest for SmartWarriorMarin@googlegroups.com - 16 Messages in 13 Topics

Reply-To: smartwarriormarin@googlegroups.com Today's Topic Summary

Group: http://groups.google.com/group/SmartWarriorMarin/topics KPFA today on smartmeters [#group\_thread\_0] [1 Update] News from Anti-smartmeter battle in Wisconsin (w. Dr.'s letter) [#group\_thread\_1] [1 Update] lawyer [#group\_thread\_2] [2 Updates] Could a Smart Meter have ignited the San Bruno Inferno? [#group\_thread\_3] [1 Update]

[smartmeters] PG&E worker reveals serious safety problems (#group\_thread\_4) [1 Update] San Anselmo to join Fairfax in smart meter ban [#group\_thread\_5] [1 Update] Could a Smart Meter have ignited the San Bruno Inferno?

[#group\_thread\_6] [1 Update] San Bruno Breaking News: PG&E worker reveals serious safety problems [#group\_thread\_7] [1 Update] The Looming Danger of WiFi [#group\_thread\_8] [1 Update] KION coverage of Wednesday evening Freedom Forum event [#group\_thread\_9] [1 Update] climate change denial and the anti-smart meter movement [#group\_thread\_10] [1 Update] Funding and lawyers [#group\_thread\_11] [2 Updates] San Rafael [#group\_thread\_12] [2 Updates] Topic: KPFA today on smartmeters [http://groups.google.com/group/SmartWarriorMarin/t/a92163324...]

> Sep 18 01:09AM -0700 ^ [#digest\_top]

hartmeters were a topic today on the disability rights show "Pushing Limits" — I caught this in the car on my way to the grocery store, and again on the way home and turned on the radio at home. Adrienne Lauby, who runs the show (and lives in Cotati) was interviewing a woman whose name I missed who lives in Garberville and who has been EHS since 2004, and was saying some pretty interesting things. I have to go back and listen to it again to catch what I missed and can't remember. You can download or listen at [http://www.kpfa.org/archive/id/64049] http://www.kpfa.org/archive/id/64049 (but they only keep archives for two weeks now).

Adrienne said something like "PG&E doesn;t want this news about smartmeters to get out — so that's why we are talking about it!" Topic: News from Anti-smartmeter battle in Wisconsin (w. Dr.'s letter) [http://groups.google.com/group/SmartWarriorMarin/t/221365a51...]

> Sep 17 09;59PM -0700 ^ [#digest\_top]

from

http://www.mast-victims.org/index.php?content=journal&action=view&type=journal&id=233

We Energies has responded already to my letter and my MD's letter.

They acknowledge having received both our letters, but do not respond to anything whatsoever that we said. My doctor had written about health effects, citing several known biological effects and giving sources for thousands of research studies. I had written about how the statutes they quoted in a previous letter do not in fact give them a legal right to turn off our power if we won't accept an RF-broadcasting meter. (My lawyer concurred with me.)

They say:

"The electric and natural gas RMR equipment we use is safe...." and that "We Energies and the broader scientific committy believe that the AMR equipment we are installing poses no adverse health effects."

#### Robinson, Rosemarie M

From:

Devereaux, William

Sent:

Wednesday, September 22, 2010 6:04 PM

To: Subject:

FW:Fwd: Smartmeters Digest, Vol 63, Issue 1

Attachments:

IBEW1245.pdf



IBEW1245.pdf

Couple of items of interest here from the insurgents 1) try to derail CCST 2) Try to change the

IBEW opinion on SM ----- Forwarded message -----

From: <smartmeters-request@lists.transpacific.net [mailto:smartmeters-request@lists.transpacific.net] >

Date: Wed, Sep 22, 2010 at 12:00 PM Subject: Smartmeters Digest, Vol 63, Issue 1

To: smartmeters@lists.transpacific.net [mailto:smartmeters@lists.transpacific.net]

Send Smartmeters mailing list submissions to smartmeters@lists.transpacific.net [mailto:smartmeters@lists.transpacific.net]

To subscribe or unsubscribe via the World Wide Web, visit http://transpacific.net/mailman/listinfo/smartmeters or, via email, send a message with subject or body 'help' to smartmeters-request@lists.transpacific.net

You can reach the person managing the list at smartmeters-owner@lists.transpacific.net

When replying, please edit your Subject line so it is more specific than "Re: Contents of Smartmeters digest..."

#### Today's Topics:

- 1. Fwd: CCST vs EHIB
- 2. Re: A further suggestion
- 3. Dr. Heuser
- 4. Letter to SmartMeter workers in IBEW 1245
- 5. !! Fwd: Welllington installers ignoring signs on meters

6. CTIA- wireless association sends top guns to town of 27, 000!

- Forwarded message -----

From: >
To: Discussion list for anti-Smart-Meter activists <smartmeters@lists.transpacific.net>

Date: Tue, 21 Sep 2010 12:55:04 -0700 Subject: [smartmeters] Fwd: CCST vs EHIB

Nina tried to send to this list, but it was "auto-discarded", so I am re-sending it for her.

From:

Date: Tue, Sep 21, 2010 at 10:45 AM

Subject: CCST vs EHIB

To:

Cc: <u>california-emf-safety-coalition@googlegroups.com</u> [mailto:california-emf-safety-coalition@googlegroups.com], emf-safety-network@googlegroups.com, <u>smartmeters-berkeley@lists.transpacific.net</u> [mailto:smartmeters-

#### Gomez-Guerrero, Iris

From:

Devereaux, William

Sent:

Monday, October 11, 2010 11:31 AM

To:

Cc: Subject:

RE: PG&E SmartMeter and Rates Online Conversations - 10/07/2010

Attachments:

image003.gif; image004.gif





image003.gif image004.gif

You should add this Google group to your list. They really are the most active discussion. http://groups.google.com/group/SmartWarriorMarin Also add "Stop Smart Meters" facebook group and www.stopsmartmeters.org Thanks, Bill From:

Sent: Thursday, October 07, 2010 12:38 PM

To:

Kiraly, Gregory; Devereaux, William;

Burt, Helen; Pruett, Greg S.; Loduca, Janet C.;

Bedwelf,

Subject: PG&E SmartMeter and Rates Online Conversations - 10/07/2010 PG&E SmartMeter and Rates Online Conversations -10/07/2010 SmartMeter Posts: Negative San Diego Reader Scoping Memo Issued in SDG&E PSW/PSW Rate Hike Proposal at CPUC Summary: An article in the San Diego Reader discussed San Diego's Gas and Electric Company's rate hike proposal. The article said that the rate changes will involve customers being billed by time of use and that a smart grid system is a key component of this proposal. The report noted that there are concerns about the security and vulnerability of the new meters. The article mentioned PG&E's SmartMeter program and how at least one Bay Area customer is insisting that the utility company should pay for the meters, not the ratepayers. The story also included that PG&E is facing criticism for the San Bruno accident. This post received 2 comments unrelated to PG&E. Monterey County Herald LTE: Tax decreases negligible Summary: A Salinas resident wrote a letter-to-the-editor discussing that he received notification from the county assessor's office, noting that his property taxes would be lower because of property devaluation in the area. The resident said that his taxes were only \$2.75 less a month than before, and sarcastically commented that at least he can put that money toward his PG&E bills since he now has a SmartMeter. None of the reader comments were related to PG&E. IdvIIwild Town Crier Edison installs smart meters Summary: The Idyllwild Town Crier reported that Southern California Edison has started to install Edison SmartConnect meters in the area, and will continue installations through November. The article featured information from the director of SCE's smart meter project, Ken Devore. Devore noted that SCE's technology has been thoroughly tested, and when asked about PG&E's program and the independent audit, Devore referred the publication to The Structure Group's findings. The article did note that due to the report findings, SCE is installing meters at times when customers are expected to experience normal energy use, as well as distributing detailed information packets previous to installations. The article received no reader comments. SmartMeter Tweets: Negative: &middot Sc00ter: @malidragon Most of the stuff I'm finding seems to be complaining about accuracy, and PG&E reported errors with 40k smart meters Oct 7, 2010 04:20 PM GMT &middotvia Echofon &middotReply &middotView Tweet [http://twitter.com/Sc00ter/statuses/26663022162] &middotIMG [Picture\_x005f\_x0020\_5]Show ConversationHide Conversation &middot Engagement not suggested &middot cdreimer: PG&E pulls the power on my apartment long enough to install a smart meter. The USB stick w/FreeNAS OS for file server doesn't fry this time. Oct 7, 2010 06:10 PM GMT &middotvia Tweetie for Mac &middotReply &middotView Tweet Engagement suggested: Pls let us know if you have [http://twitter.com/cdreimer/statuses/26673414760] &middot any questions about your SmartMeter or any issues with your electronics, happy to help. &middot dontfedonme: Lockheed Martin Says "Smart Grid" Will Allow China to Hack U.S. Power: http://bit.ly/boCiW8 (expandIMG [Picture x005f x0020 6]) Note: PG&E Smart Meters; are part of this plan Oct 7, 2010 06:42 AM GMT &middotvia web &middotReply &middotView Tweet [http://twitter.com/dontfedonme/statuses/26626392139] &middot Engagement not suggested PG&E SmartMeter Facebook Page (1,171 People Like this Page) (No new posts or comments) PG&E Company Facebook Page (161 People Like this Page) New Wall Post Pacific Gas & Electric Company A great read in

	Message0023
Subject:	Tomorrow morning
From:	Devereaux, William
Date:	10/27/2010 5:39:29 PM
To:	Kiraly, Gregory;
CC:	
	Message Body

Privileged and Confidential

Latest from the opposition as they organize for tomorrow. Bill

View profile <a href="http://groups.google.com/groups/profile?">http://groups.google.com/groups/profile?</a>
enc\_user=s4\_2qREAAADgeAVST21RQ6QXnN1p4vadIZ6HvvJW0y4Pue0pYgAOJQ>

More options Oct 27, 10:57 am Hi Friends, Join us in Rohnert Park to protest the trucks installing Residents in the Santa Cruz area totally blocked the trucks from the truck-yard down there and P from installing for four days until they secretly moved the trucks elsewhere. They received great We'll be joined tomorrow by another contingent of folks generally not with us, the Sonoma Repu Sonoma County Republican Central Committee just issued a fabulously strong statement against This will be only from 7:30 am to 9:00 am in Rohnert Park. We can have fun! Bring hot drinks! Stinson/Bolinas, Martine Algier has room for three more folks in her car - 868-9036. In Pt. Reye has room for about six in her van and will be at the Pt. Reyes Pharmacy at 6:30 am. 66. Hearsay article we posted today in case you miss it. Thanks for standing up for your rights! Mary more info: eon3emfblog.net Details of Thursday's emergency protest: Where: 5500 Commerce E CA When: Thursday Oct 28th 7:30 am-9:00 am Who: Alarmed residents angry about property, c trespassed Visuals: Protesters holding signs, crossing entrance to the Wellington driveway, work being handed information and having discussions with outraged residents.

Joshua Hart View profile <a href="http://groups.google.com/groups/profile?">http://groups.google.com/groups/profile?</a>
enc\_user=PylayR0AAADTKVHJf4SsPIJDKAlxfcQIyd8lipiGTzSrxutmHDU\_eQ>

More options Oct 27, 10:06 am \*EMF Safety Network \* PO Box 1016 Sebastopol CA 95473 www.emfsafetynetwork.org <a href="http://www.google.com/url?sa=D&q=www.emfsafetynetwork.org">http://www.google.com/url?sa=D&q=www.emfsafetynetwork.org</a> IM4KwAqBRUhMiQTusUFLAZQpPg>

\*MEDIA ADVISORY\*

Contacts:

Sandi Maurer, EMF Safety Network, 707-829-9403, emfs... <a href="http://groups.google.com/groups/w\_done=/group/SmartWarriorMarin/browse\_thread/thread/159b91fe8d9323d3&msg=4da558a87fJoshua Hart, Stop Smart Meters! 831-440-9814, joshuanoahh... <a href="http://groups.google.com/group\_done=/group/SmartWarriorMarin/browse\_thread/thread/159b91fe8d9323d3&msg=4da558a87f">http://groups.google.com/group\_done=/group/SmartWarriorMarin/browse\_thread/thread/159b91fe8d9323d3&msg=4da558a87f</a>

October 27, 2010

\*NORTH BAY RESIDENTS TO PROTEST PG&E'S FORCED SMART METER INSTALLATED APPROACH AND ASSESSED OF THE STALLATED ASSESSED ASSESSED OF THE STALLATED ASSE

\*Rohnert Park\*- As North Bay residents prepare to protest continuing 'smart' meter installations, California's utility watchdog agency has demanded

	Message0040
Subject:	Rohnert Park Today
From:	Devereaux, William
Date:	10/28/2010 2:07:42 PM
To:	Kiraly, Gregory
CC:	
	Message Body

From the insurgents ...

Joshua Hart View profile <a href="http://groups.googlc.com/groups/profile?">http://groups.googlc.com/groups/profile?</a>
enc\_user=PylayR0AAADTKVHJf4SsPIJDKAlxfcQIyd8lipiGTzSrxutmHDU\_eQ>

More options Oct 28, 11:34 am I wasn't there myself, so this is third hand, but according to Ka spirited turnout including the Sonoma Republicans. PG&E obviously learned about the protest in their trucks and the sign to another location. Press Democrat showed up. Others who were there a detail. I'm sure MB will post a video. Sorry about your housing situation Sue- lets get you house at 11:09 AM, <marydela...</pre><a href="http://groups.google.com/groups/unlock?">http://groups.google.com/groups/unlock?

\_done=/group/SmartWarriorMarin/browse\_thread/thread/27e688c2543b2c07&msg=d48dd4550c wrote:

- > I'm eager to hear news of the Rohnert Park Wellington yard protest (being
- > too sick to attend myself) (and still trying to secure indoor, chemically
- > and electrically safe-enough, housing, out of the rain (currently sleeping
- > on a deck under tarps)).
- > All best, > Sue

William F. Devereaux Senior Director - Smart Meter Pacific Gas & Electric Company

B: (415) 973-0008 M: (415) 265-3212 wfd4@pge.com

#### Outlook Header Information

Conversation Topic: Rohnert Park Today

Subject: Rohnert Park Today From: Devereaux, William

Sender Name: Devereaux, William
To: Kiraly, Gregory

CC: Delivery Time: 10/28/2010 2:07:42 PM Creation Time: 10/28/2010 2:07:06 PM Submit Time: 10/28/2010 2:07:42 PM

Importance: Normal Priority: Normal

	Message0117		
Subject:	Feedback from Monterey		
From:	Devereaux, William		
Date:	11/4/2010 3:10:01 PM		
To:			
	Message Body		

From the insurgents ....

11/3 Monterey City Council meeting

From:

Date: Wed, Nov 3, 2010 at 12:26 PM Subject: Monterey City Council meeting

To: california-emf-safety-coalition@googlegroups.com, emf-safety-

network@googlegroups.com

Last night's Monterey City Council meeting was almost a disaster. Only six of us (and two of those were from Santa Cruz) were there to support a Smart Meter ordinance and speak against Smart Meters. There were two pro-Smart Meter people.

PG&E did their 10 minute presentation that stretched to 30 minutes. There was an "expert" who spoke for about 5 minutes. The mayor felt it was better to let the cities fighting it do that, that it was a symbolic gesture and not worth doing and they didn't have the legal authority. So he put forth a motion not to enact an urgency ordinance and Libby Downey seconded it. However, one councilman said he wanted more time to study the issue because it is so large. So he asked to continue it. They discussed that for a bit, in view of the CPUC hearings on SF's petition, etc., they decided to table it for now until that's resolved, and that motion was unanimous.

From:

Date: Thu, Nov 4, 2010 at 2:42 AM

Subject: Re: Monterey City Council meeting

To: california-emf-safety-coalition@googlegroups.com

Cc: emf-safety-network@googlegroups.com

Thanks to Nina for contacting the Monterey City Council on this Smart Meter issue and informing them quite well in writing and also letting others know of the meeting so that some of us were able to attend..

Nina lives in that area so I understand her wanting this city to pass an ordinance. In my perspective, the meeting still went very well, and BECAUSE Nina contacted the city and gave them great information. Nina also let us know about the meeting so a few other people also sent very effective email communications to the city council. And a few of us went down to Monterey and spoke after the PG&E power point propaganda presentation. Without Nina's involvement, Monterey would have certainly voted NOT to pass any ordinance and to take no action in opposition to PG&E's Smart Meter Program. Because of Nina's work and influence with her information and alerting others to contribute as described above, the following happened: Two of the five councilmembers moved and seconded a motion to NOT pass any ordinance against PG&E. But then, the other three members who were sufficiently influenced balked and resisted and instead suggested that they withdraw the motion, wait for a reasonable amount of time to now

learn about this complex Smart Meter issue (only now that they learned about because of Nina's work and the other people that she motivated) and bring it up again at a later date when they were better informed. This was passed unanimously and the motion was withdrawn! They are now going to wait and we have the opportunity to further educate them on the subject and I think they are motivated to learn about it as well, on their own. So (a) sending email communications to cities in ADVANCE of PG&E arriving and (b) having people speak at the city council when the issue is on the agenda neutralizes PG&E's bullshit and makes the council realize that PG&E is not being forthright or honest, to say the least.

One more thing that would be even better would be to add a qualified organization to speak as a second opinion with equal time to PG&E at the same meeting so that the public in their three minute comment time each would not need to be the foundation of the 2nd opinion to PG&E, rather public opinion as it should be.

It isn't simple to get that equal time for a qualified organization, but if we identify organizations that seem qualified to speak on the subject, then we will have a greater chance of accomplishing it because cities don't generally give a citizen (even as well informed as one may be) equal time as PG&E, but they more likely would give an organization or recognized expert that status - cause that is the way they work. But we must start the communication with cities in advance of PG&E already scheduled to present to them in a few days or a week.

We really need to initiate the Smart Meter subject and get it on each council agenda with the qualified organization speaking or sending someone/s to speak whether PG&E is coming or not. This takes some personal contact and persistent communication with the city clerk or manager or key council member. Josh and I and others can send informative emails to cities/counties. If people let us know timely in advance and the email contacts for the council members, clerk, manager, city attorney, etc, we can assist by sending these emails. But local phone or personal contact is also important to coordinate and time the emails to influence getting it onto the agenda.

And thanks again Nina, glen

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Conversation Topic: Feedback from Monterey

Subject: Feedback from Monterey From: Devereaux, William

Sender Name: Devereaux, William

To: Delivery Time: 11/4/2010 3:10:01 PM Creation Time: 11/4/2010 3:10:01 PM Submit Time: 11/4/2010 3:10:01 PM